













Scoring Guidance - Communication

Includes both verbal and non verbal communication

1 Unsatisfactory	2 Weak	3 Typical	4 Very Good	5 Outstanding
Used poor verbal communication with no explanation of actions		Communicated well most of the time		Used excellent verbal communication throughout with appropriate explanation of actions
Did not consider others. No empathy or sympathy shown		Was considerate and showed empathy / sympathy some of the time		Was very considerate. Demonstrated much empathy and sympathy at all times
Failed to engage verbally with others		Predominantly good engagement verbally with others		Maintained excellent engagement with others throughout
Poor eye contact and was unable to adapt body language/behaviour		Good eye contact and modified non-verbal behaviour during assessment		Good eye contact and made very effective use of non-verbal behaviour
Was defensive/aggressive/agitated during assessment		Appeared comfortable during assessment most of the time		Remained relaxed and comfortable throughout
Illegible hand writing		Majority legible		Very clear and legible handwriting